

Salesforce Certified Platform Developer II Training

COURSE CONTENT

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About Multisoft

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About Course

The Salesforce Certified Platform Developer II training offered by Multisoft Systems is designed for experienced developers looking to elevate their skills and understanding of the Salesforce platform.



Module 1: Salesforce Fundamentals

- ✓ Describe the capabilities of base-system objects such as sharing objects, history objects, metadata objects, multi-currency, and Chatter objects.
- ✓ Describe the different capabilities of and use cases for the various Salesforce development platforms (Heroku, Fuel, Lightning Platform).

Module 2: Data Modeling and Management

- ✓ Describe how to design code that accommodates multi-language, multi-currency, multi-locale considerations.
- ✓ Describe the implications of compound data types in Apex programming.
- ✓ Describe the use cases for and benefits of external IDs.
- ✓ Identify use cases for different types of custom metadata and custom settings, and describe how to implement solutions for those use cases.

Module 3: Logic and Process Automation

- ✓ Given a scenario, describe the implications of the order of execution of a record save.
- ✓ Describe the interactions between Visualforce/Apex with Flow/Process Builder.
- ✓ Given a scenario, identify the optimal programmatic or declarative solution.
- ✓ Given a scenario, debug unexpected behavior due to save execution order.
- ✓ Describe the Apex features available for error handling and maintaining transactional integrity.
- ✓ Identify potential issues with inefficient code and mitigation techniques to avoid exceeding governor limits.
- ✓ Describe the data return types for SOQL and SOSL queries and their impact on variable assignment.
- ✓ Describe the options, best practices, and use cases for asynchronous execution
- ✓ Given a scenario, identify the appropriate dynamic Apex feature.
- ✓ Given a scenario, describe when and how to use Apex managed sharing.



✓ Describe the use cases for the various authentication techniques.

Module 4: User Interface

- ✓ Given a scenario, describe how to use a standard set controller.
- ✓ Describe the considerations when creating custom controllers and controller extensions.
- ✓ Describe the techniques for using Visualforce to perform actions and partial page refresh.
- ✓ Describe the messaging techniques and best practices when displaying errors in user interfaces.
- ✓ Describe techniques to maximize code re-use with Visualforce.
- ✓ Describe use cases for JavaScript in a Visualforce page.
- ✓ Given a set of requirements, describe the process for designing Lightning components.

Module 5: Performance

- ✓ Describe the common performance issues for user interfaces and the techniques to mitigate them.
- ✓ Describe the considerations for query performance.

Module 6: Integration

- ✓ Describe how to expose Apex classes as SOAP and REST web services.
- ✓ Describe how to use system classes to integrate with SOAP- or REST based web services.
- ✓ Describe when and how to use metadata, streaming, and Analytics API to enhance Apex and Visualforce solutions.

Module 7: Testing

✓ Describe the best practices for unit testing in Apex.



- ✓ Describe how to apply different techniques to create test data and responses.
- ✓ Describe the implications of testing Visualforce controllers and controller extensions.
- ✓ Describe various ways to execute tests and specify test execution options.

Module 8: Debug and Deployment Tools

- ✓ Given a scenario, identify the appropriate tool to analyze application performance profiles and troubleshoot data and performance issues.
- ✓ Given a scenario, identify the appropriate deployment tool.